

REFUND POLICY FEBRUARY 2024

Refunds will be granted as follows:

- If Citizenship and Immigration Canada does NOT issue the Study Visa. The request for refund must be within 60 days from the date of the refusal letter. To obtain a refund, the student must provide the following documents;
 - 1. The original Letter of Rejection from Citizenship and Immigration Canada.
 - 2. The original HPCDSB Official Letter of Acceptance.
 - 3. A written refund request signed by the parent(s) including the name and address.
 - 4. The original receipt of the tuition payment.
- If the student does not attend the HPCDSB, the tuition fee will be refunded, less the \$400 application fee.
- If the student cancels his/her participation in the program, in writing and more than 30 days before the commencement date of the student's program, fees for tuition less the non-refundable application fee of \$400 and agent commission, shall be refunded.
- If the student attends the Huron Perth Catholic District School Board and wishes to leave the school board or return home within 30 calendar days from the start of the program, 75% of the tuition less the agent's commission and less the \$400 application fee will be refunded
- If the student attends the Huron Perth Catholic District School Board and wishes to leave the school board or return home within 60 calendar days from the start of the program, 50% of the tuition less the agent's commission and less the \$400 application fee will be refunded.

NOTE: Refunds for home stay and custodianship are potentially available but are subject to the rules and policies of MLI Homestay. Please click this link for refund information.

No refunds will be granted if:

- If the student withdraws from the program more than 60 days from the commencement date, for any reason.
- If the Study Permit is denied by Immigration Canada due to missing documents or incomplete paperwork.
- There will be no refund of the tuition fee if the student is found in violation of HPCDSB policies, school regulations and Ontario Law. With any of the violations, the student will be withdrawn from the school. In addition, no payments will be refunded for custodial or from home-stay providers if the home stay agreements are not followed.



- If the student changes their immigration status with IRCC after any invoice has been paid within the academic semester, will only be eligible for a maximum of 5 month refund. If HPCDSB has NOT been informed of the IRCC status changes prior to the end of the school year, no refunds will be given. Immigration Canada confirming the status in Canada must be provided for a refund.
 There will be no refund for the first year of a student's arrival if their status changes with IRCC.
- If a student is expelled from the program for any reason at any time.
- There will be no refund of the tuition fee if the student is found in violation of HPCDSB policies, school regulations and Ontario Law. With any of the violations, the student will be withdrawn from the school. In addition, no payments will be refunded for custodial or from home-stay providers if the home stay agreements are not followed.
- If the student changes school boards during the school year.
- If false information was provided and/or health conditions were not disclosed.
- Considerations for exceptions will be made in the event of serious extenuating circumstances. Supporting documentation may be required.

COVID Refund Policy - Due to the lack of restrictions for international travel to/from Canada, there will be no refund or deferrals due to Covid-19. Continue to follow CBSA guidelines and IRCC guidelines for arrival into Canada. Should there be any changes to the travel restrictions for travel, this policy will be updated as needed.